GENERAL FAQs

You know that LONG + LIVE + MATH: The National Institute is a can't-miss event, and this year is no exception. Join us for 4 days of professional learning like no other. You'll come away feeling empowered, energized, and equipped to make a difference in your students' lives.

What will I take away from LONG + LIVE + MATH: The National Institute?
The takeaways are numerous, but it is our hope that you will take with you new strategies for your class, building, or district, gain new perspective, experience rewarding conversations with peers from across the country, extend your network exponentially, and leave feeling energized and ready to start the school year. At the end of the conference, we believe that you will be ready to “Join the Movement.”

See what our past attendees are saying
- This week was an amazing experience! I cannot wait to take everything from this week and use it to help my students become the best math thinkers that they can be.
- Fantastic conference!!
- The breakout sessions were great. There are many strategies and ideas I will be able to use in my classroom.
- Keynotes were inspiring and motivating.
- Every session contained useful information to apply. Sessions were all interactive.

Who should attend LONG + LIVE + MATH: The National Institute?
The conference is open to educators and leaders for all grade levels, K-12. We will offer sessions geared toward those using Carnegie Learning's instructional materials, as well as several sessions on best practices in math, developing and reinforcing mathematical concepts, educational research, and leadership for a range of grade bands that can benefit all educators.

In order to meet the needs of a wide range of teachers and administrators, the National Institute will offer a variety of breakout sessions so you can create a personal agenda that is tailor-made to your interests and district initiatives. You can find out more about attendee options [here](#).

What is the difference between a general attendee and an advanced educator attendee?

**General attendees** are K-12 math teachers and leaders attending the main conference. General attendees are able to create a personalized agenda by selecting a la carte workshop offerings to tailor their experience to their exact specifications.

**Advanced Educators** are current Carnegie Learning customers who have used a CL product for at least one year. Advanced Educator sessions will begin one day prior to the conference start, and attendees on this track will receive an intensive week of training designed to enhance their ability to support their CL implementation, and participate in the general conference events.

*Advanced Educator attendees should plan to arrive on June 26th for a June 27th AM start.*
**How much does the Institute cost?**
You can find Institute pricing [here](#).

**What is included in the price?**
Visit our [website](#), and checkout “Attendee Options” to learn what's included with each attendee type.

**Who do I talk to about getting a quote?**
Contact your Carnegie Learning Sales representative. If you aren't sure who that is, reach out to us [here](#).

**How will I access the content?**
Whether you attend onsite or in person, we will provide you with detailed information on how to connect with all available resources via our institute communications to registered attendees.

**What if I need materials to fully engage in a breakout session?**
No need to worry! We will provide all necessary handouts and manipulatives to each individual attendee.

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**TRAVEL FAQs**

**What COVID safety protocols will be in place for the onsite event?**
Your safety is paramount. Carnegie Learning will abide by all CDC recommendations relating to COVID safety. Click [here](#) for an example of COVID guidelines from 2021. We will update the guidelines based on the CDC recommendations at the time of the event.

**Is there a cancellation policy?**
Yes, please view the cancellation policy on our [website](#).

**Can I bring family members with me?**
Yes, you are welcome to travel with family, however, institute benefits such as meals and sessions are for paid conference registrants only unless otherwise specified.

**Since it’s an inclusive package, how does travel work if I bring my family?**
You have two options:

1. You can elect to book your own travel, not using our third party travel agent. In this instance, Carnegie Learning will reimburse the cost of your flight up to a maximum of $450. You'll need to collect a reimbursement packet onsite at the conference, and submit your receipt for airfare. Please note, that if you cancel your attendance for any reason, you will not be reimbursed for the booked flight.

2. In May, Carnegie Learning will provide registered attendees with contact information for our third party travel agency. You'll be able to work directly with the agent to make flight arrangements that suit your needs. You can book the same flights for family members using the travel booking resource of your choice or book with our agent. If you book flights for family members, you'll need to provide a form of payment at the time of booking. The
Can I book my flight on my own?  
You can elect to book your own travel, not using our third party travel agent. In this instance, Carnegie Learning will reimburse the cost of your flight up to a maximum of $450. You'll need to collect a reimbursement packet onsite at the conference, and submit your receipt for airfare. Please note, if you cancel your attendance for any reason, you will not be reimbursed for the booked flight.

I don’t have a travel agent. Can I use yours?  
Yes! You are welcome to use the same travel agent that we use. It is important to note that the agency charges a fee per itinerary of $34. If you would like to use that option, we can provide contact information for our agency. You can also book directly with the airlines, or any travel site you prefer.

When will airfare be booked?  
We'll provide information for you to connect with our third party travel agent sometime in May so that you can select the times/flights that work best for you, within set criteria that our travel agents will have on file for the event.

How can I indicate special needs or travel preferences?  
During the registration process, you'll answer several guided questions to help us build your travel profile. There will be opportunities within the registration process to indicate any travel preferences, specific needs, or restrictions. Carnegie Learning will keep this information on file, to better support you with any travel related questions; however, you will also be able to communicate this information directly to the third party travel agency when booking your flight.

How will I get from the airport to the conference?  
Carnegie Learning recommends that you utilize a ride share service or shuttle to get from the airport to the conference and back. Services like Uber, Lyft and more are available from the airport. Baggage claims and airport transfers are not a part of the travel package, and are the responsibility of the participant.

How is the hotel booking arranged?  
Carnegie Learning will reserve your room based on selections you make during the registration process. We will supply a list of all conference guests to the hotel at the time of booking. If you want to make changes to your stay, please contact Carnegie Learning directly so that we can make sure that you receive the best possible rates/service.

Do I have to stay at the hotel?  
If you are a local guest, you are welcomed to come and go on conference days, if you prefer. If you are a guest traveling in for the conference, we highly recommend that you stay at the hosting hotel as you will have access to all conference events, rates, and perks. If you choose to stay elsewhere, Carnegie Learning will not be able to cover the costs associated with your stay or intervene if issues arise with your booking.
What if I want to extend my stay?
If you'd like to extend your stay at the hosting hotel before or after the conference, please contact us directly. We can usually help you get a great resort rate!

What if I experience travel issues or delays?
If you booked your flight through Carnegie Learning, Inc., please contact our travel agent, ProTravel, Inc., directly for any travel issues that arise relating to your flight by calling 212.702.2685 or toll free 800.432.4153. Contact information can also be found on your travel itinerary, which you will receive via email after flights are booked.

Who do I contact if I have questions about the hotel, hotel room, services, or amenities?
If you have questions about the hotel or want to make changes to your stay, please contact institutes@carnegielearning.com so that we can make sure that you receive the best possible rates/service.