GENERAL FAQS

How much does the Institute cost?
Our institute pricing is inclusive which means once you register, you don't have to worry about a thing. We'll take care of your travel arrangements, your meals during the institute, and all of your institute materials. You can find institute pricing by visiting the TNI website.

What is included in the price?
Our inclusive pricing covers your flight reservations, hotel, institute registration, conference-related meals and materials.

What is not covered in the price?
Inclusive pricing does not cover baggage fees, airport transfers, parking or meals not provided at the conference.

What will I take away from this conference?
The takeaways are several fold, but it is our hope that you will take with you new strategies for your class, building or district, that you will gain new perspective, experience rewarding conversations with peers from across the country extending your network exponentially and that you will leave feeling energized and ready to start the school year. At the end of the conference, we believe that you will be ready to “Join the Movement.”

What is the difference between a general attendee and an advanced educator attendee?
General attendees are any K–12 math teacher or leader attending the main conference. General attendees are able to create a personalized agenda by selecting a la carte workshop offerings to tailor their experience to their exact specifications.

Advanced Educators are current Carnegie Learning customers who have used a CL product for at least a year. Advanced Educator sessions will begin one day prior to the conference start and attendees to this track will receive an intensive week of training designed to enhance their ability to support their CL implementation, as well as participate in the general conference events.

You can find more information about attendee options and pricing by visiting the TNI website.

Who should attend the LONG + LIVE + MATH Conference?
The conference is open to educators and leaders for all grade levels, K–12. You don't need to be using Carnegie Learning's instructional materials to attend. While there are several sessions geared toward those using Carnegie Learning's instructional materials, that is by no means all we have to offer. There are a multitude of sessions geared toward best practices in math, developing and reinforcing mathematical concepts, educational research, and leadership for a range of grade bands. In order to meet the needs of a wide range of teachers and administrators from grades K–12, the National Institute will offer a variety of breakout sessions so attendees can create a personal agenda that is tailor made to that individual's interests and district initiatives. You can find out more about attendee options by visiting the TNI website.
TRAVEL FAQS

What is the cancellation policy?
Please see the Cancellation Policy on our website for all the specifics.

Can I bring family members with me?
Yes, you are welcome to travel with family, however, institute benefits such as meals and sessions are for paid conference registrants only unless otherwise specified.

Since it’s an inclusive package, how does travel work if I bring my family?
You have two options:

1. You can elect to book your own travel. In this instance, Carnegie Learning will reimburse the cost of your flight up to a maximum of $450. You'll need to collect a reimbursement packet on site at the conference, and submit your receipt for airfare.
2. You can have Carnegie Learning book your flight. Let us know that you want to book the same flights for family. Once we book the flight, we'll notify you within 24 hours. You can then book the same flights for family members using the travel booking resource of your choice. Please note, Carnegie Learning will not book flights or reimburse travel costs for individuals not registered to the conference.

How does Carnegie Learning book travel?
Carnegie Learning utilizes a third party travel agency for all flight bookings. We work with our agent to secure flights based on information you provide during the registration process. We typically begin this process 2–3 months prior to the start of the Institute, usually around mid-May.

I don’t have a travel agent. Can I use yours?
Yes! You are welcome to use the same travel agent that we use. It is important to note that the agency charges a fee per itinerary of $34. If you would like to use that option, we can provide contact information for our agency. You can also book directly with the airlines, or any travel site you prefer.

When will airfare be booked?
Airfare is typically booked in mid–late May. More information will be provided upon registration to those that are requesting for Carnegie Learning to book their travel.

See what our past attendees are saying:

“This week was an amazing experience! I cannot wait to take everything from this week and use it to help my students become the best math thinkers that they can be.”

“I appreciate all of the professional development opportunities that Carnegie Learning offers.”

“Fantastic conference!”

“The breakout sessions were great. There are many strategies and ideas I will be able to use in my classroom.”

“Every session contained useful information to apply. Sessions were all interactive.”
How can I indicate special needs or travel preferences?
During the registration process you'll answer several guided questions to help us build your travel profile. There will be opportunities within the registration process to indicate any travel preferences, or other specific needs or restrictions.

How will I get from the airport to the conference?
Carnegie Learning recommends that you utilize a ride share service or shuttle to get from the airport to the conference and back. Services like Uber, Lyft, Supershuttle and more are available from the airport.

How is the hotel booking arranged?
Carnegie Learning will reserve your room based on selections you make during the registration process. We will supply a list of all conference guests to the hotel at the time of booking. If you want to make changes to your stay, please contact Carnegie Learning directly so that we can make sure that you receive the best possible rates/service.

Do I have to stay at the hotel?
If you are a local guest, you are welcome to come and go on conference days, if you prefer. If you are a guest traveling in for the conference, we highly recommend that you stay at the hosting hotel as you will have access to all conference events, rates, and perks. If you choose to stay elsewhere, Carnegie Learning will not be able to cover the costs associated with your stay or intervene if issues arise with your booking.

What if I want to extend my stay?
We know that people often like to extend their conference trips to enjoy a little downtime in a great location. If you'd like to extend your stay at the hosting hotel before or after the conference, please contact us directly. We can usually help you get a great resort rate!

Who do I talk to about getting a quote?
For more information about the Institute, or to reserve your seat, visit the TNI website.

What if I experience travel issues or delays?
If you booked your flight through Carnegie Learning, Inc., please contact our travel agent, ProTravel, Inc., directly for any travel issues that arise relating to your flight by calling 212.702.2685 or toll free 800.432.4153. Contact information can also be found on your travel itinerary which you will receive via email after flights are booked.

Who do I contact if I have questions about the hotel, hotel room, services, or amenities?
If you have questions about the hotel, or want to make changes to your stay, please contact institutes@carnegielearning.com so that we can make sure that you receive the best possible rates/service.